



## **ALL INDIA BANK RETIREES' FEDERATION (REGD.)**

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**6<sup>th</sup> Conference Slogan- Pension Updation is Right of Bank Retirees**

Ref: 2023/ 012

03.03.2023

The Office Bearers/ General Secretaries of Affiliates  
A.I.B.R.F

Dear Sir,

**Re: Direct discussion with AIBRF at IBA level**

**Re: Submission of Memorandum to Parliamentary Committee**

As you are aware, one of the important issue which AIBRF has been pursuing for quite some time is that retirees should be provided some suitable forum by IBA at the apex level so they can place their grievances and suggestions on retiree issues for consideration and resolution. We believe that such forum will help in resolving the issues through discussion across the table

2. It may be recalled that AIBRF took initiative and approached the Parliamentary Committee in 2008/2009 with the request to ask IBA to provide suitable forum for redressal of their grievances. Parliamentary Committee was kind enough to accept our suggestion and asked IBA to take necessary steps to establish Grievance Redressal Mechanism (GRM) for holding periodical discussion with representatives of retirees to resolve their issues. While implementing Parliamentary Committee advice in 2009, IBA excluded itself from the purview of GRM. Therefore, GRM system is not in existence presently at IBA level despite our continuous follow up.

3. As you are aware, recently, AIBRF has raised the issue of direct discussion by IBA with retiree representatives in the representation submitted to Chief Labour Commissioner (Central), New Delhi in the matter of Group Health Insurance for retirees. Five rounds of discussion have taken place on the issue in meetings convened by CLC in the presence of IBA & DFS representatives. The whole discussion in the matter have reached at the advance stage and further discussion is scheduled to take place on the subject in next date of meeting fixed on 13.03.2023.

4. As all of you know, this is very important issue for AIBRF. We are committed to pursue this matter organizationally at various level till it is resolved. We are happy to find that our efforts have yielded some results in the matter. After completion of discussion in the meeting of 13<sup>th</sup> and depending as how the matter takes shape and response of IBA, if required, **we propose to submit petition to the Parliamentary Committee for their intervention in the matter and direction to IBA to create GRM forum at apex level.**

5. To enable us to draft effective and meaningful petition, we seek the following information about functioning of GRM in their banks from our affiliates

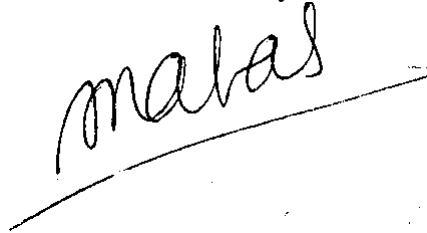
- (a) Whether GRM for retirees have been formed in your bank.
- (b) Whether periodical meetings are convened by the bank management to discuss the retiree issues. Names of Retiree organizations who are invited in such meetings by the bank management. **If so, kindly give details of the meetings convened in last 2 years.**
- (c) If minutes/ proceedings of such meetings are prepared by the management, copies of the minutes may be sent to us.
- (d) How many representatives from your organization are permitted to attend such meetings.

6. The above information is needed urgently, in particular from following banks. General Secretaries are requested to attend this matter and respond on urgent basis.

**(a) Bank of India (b) Central Bank of India (c) Punjab National bank including United bank & OBC (d) Bank of Baroda including Vijaya Bank & Dena bank (e) Canara Bank including Syndicate Bank (f) Union Bank including Andhra & Corporation Bank (g) Indian bank including Allahabad Bank. (h) Uco. Bank**

With Warm Greetings,

Yours Sincerely

A handwritten signature in black ink, appearing to read 'S. C. Jain', is written over a horizontal line.

(S. C. JAIN)  
GENERAL SECRETARY