



# ALL INDIA BANK RETIREES' FEDERATION

D-1/1, Sector-C, Scheme-71,  
Near Kasara Bazar School, Indore – 452 009.

Ref: 2014/108

Date 12.09.2014

**Chairman**

Sri S.R.Kulkarni

**President**

Sri S.M.Deshpande

**Vice President**

Sri P.S.L.M.Haragopal

Sri D.A.Masdekar

Sri M.V.G.Nair

Sri J.B.Dave

Sri F.Martis

Sri B.Ramji

Sri M.K.Jha

Sri C.Gopinathan Nair

Dr.R.D.Yadav

**General Secretary**

Sri S.C.Jain

**Dy. Genl. Secretary**

Sri R.S.Desai

Sri D.P.Gupta

Sri S.V.Srinivasan

Sri Debesh Bhattacharya

**Organising Secretary**

Sri P.P.Karandikar

Sri Kalyan Sengupta

Sri V.K.M.Varma

Sri M.N.Pandit

Sri B.G.Raithatha

Sri C.N.Prasad

Sri Kishore Gujarati

Sri A.L.Chandramouli

Sri C.Gopinathan Nair

Sri A.K.Bansal

Sri Sunil Srivatsava

Sri Dilip Ghosh

Sri S.Velayoudam

Sri Anindya K. R. Basu

Sri Pratap Shukla

Dr.G.S.Jog

**Treasurer**

Sri M.S.Chourey

The Executive Director  
Syndicate Bank  
Banglore

Dear Sir

**Re: Grievance Cell Setup in your Bank**

We understand from our affiliate, All India Syndicate Bank Retirees Associations ( R ) Banglore that the bank management has stopped holding periodical meetings with their representatives to discuss the pending issues of retirees to be resolved at the bank level. This decision of the bank is against the provisions of the scheme of Grievance Cell Setup for retirees drawn and advised for implementation by IBA vide its circular no IR/HR & IR/ GS/2008-09/3059 dated 30.03.2009 as per the direction given by the Parliamentary Committee on Personnel and Public Grievance, Law and Justice and also against your own decision to hold such meetings with this organisation as conveyed vide your letter no 0012 / HO / SWD / GC/ AISBRA/2012 dated 09.03.2012.

2. We find that you had convened one such meetings with the representatives of All India Syndicate Bank Retirees Associations (R) as per the IBA scheme in the past. Therefore your decision to stop to hold such meeting now despite continuous follow up by the Association is surprising and un-understandable. As you know this organisation represent more than 4000 pensioners/ retirees of the bank who have several grievances / representations with the bank on day to day basis which they are not able to handle personally because of locational difficulty, advancing age and lack of adequate knowledge of the issues involved. This is one of the oldest retiree organisations in the bank and formed in early years after introduction of pension scheme in the bank. It may also be mentioned that it is all cadre retiree organisation representing retired sub-staff to the retired general manager. You cannot stop to hold meeting with this organisation just because in subsequent years other retiree organisations have been floated and come in to existence in the bank.

3. It will not be out of place to mention that the scheme of grievance cell set up was drawn because of continuous initiatives taken by AIBRF for many years and the Parliamentary Committee Meeting on 28-01-09 was convened on our representation and where our office bearers actively participated in it and finally the direction was given to IBA by the Committee to formulate the suitable scheme. It may also be mention that



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## Treasurer

Sri M.S.Chourey

no other retiree organisation was invited and present in the above Parliamentary Committee Meeting of 28<sup>th</sup> January, 2009. We may also add for your information that AIBRF is apex body of bank retirees and its present membership is more than 1,25,000 who belong to 42 public sector, private sector and foreign banks.

4. We now request you and represent you to reconsider the matter and arrange the meeting with All India Syndicate Bank Retirees' Association (R) without further delay to discuss retiree grievances and resolve them.

Thanking you

Yours Sincerely,

( S.C. JAIN )  
GENERAL SECRETARY

C.C. to All Directors, Syndicate Bank

C.C. to Shri Mustafa Mohamed, IAS

Joint Secretary, ( IR )

Department of Financial Services,

Government of India, New Delhi

With the request to give direction to the Syndicate Bank management to hold the meeting at the earliest